

# Environmental and Regulatory Services Group (ERS)

Councillor Richard Langridge

Cabinet Member for Environment

# Environmental and Regulatory Services Group (ERS)

Bill Oddy

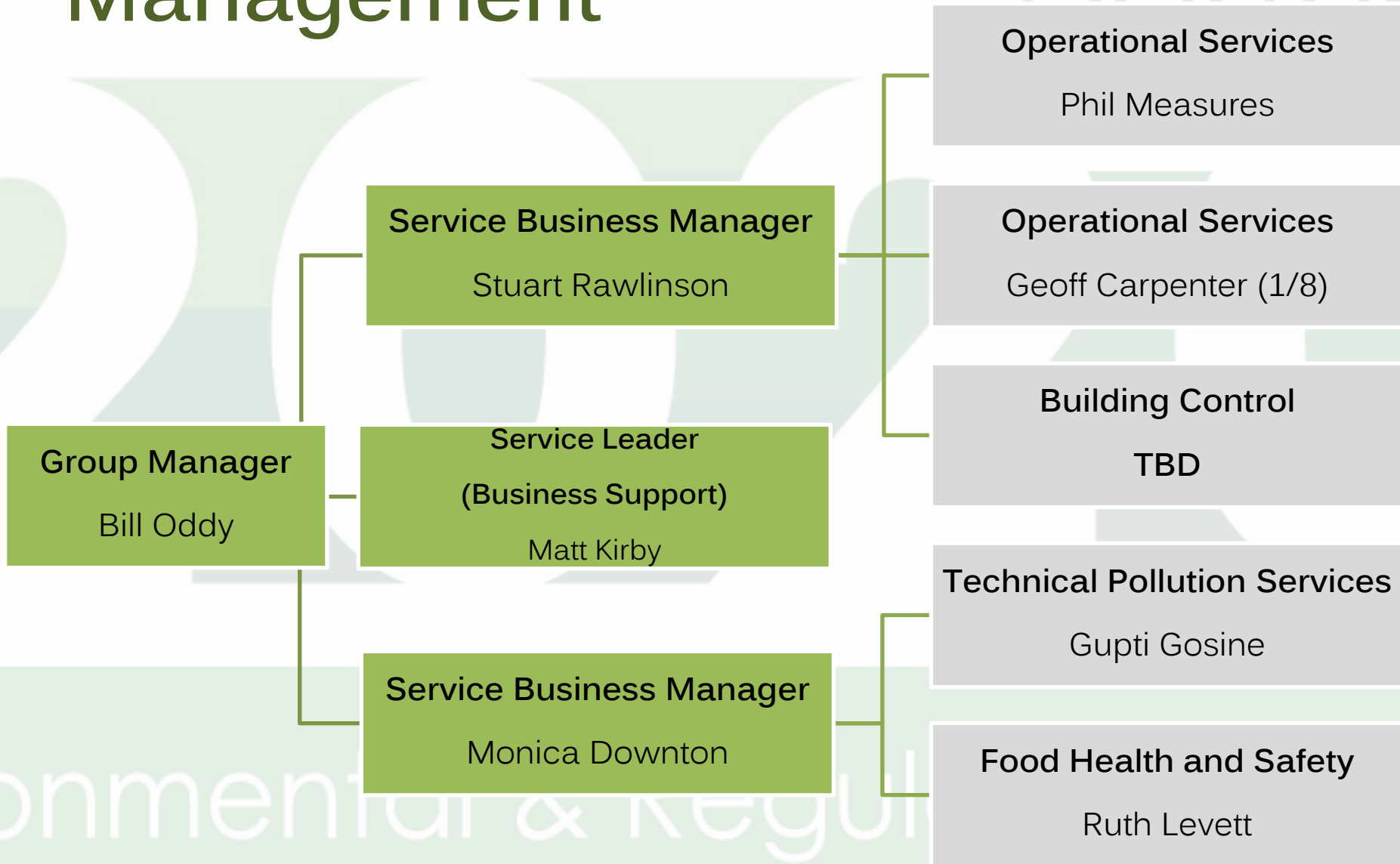
Group Manager



# Purpose

- To Introduce managers
- Outline the role of the ERS Group
- Service Demands
- Our Vision
- Benefits
- Local Operations
- Engagement & communications
- Q&As

# Management



# The role of the Group

- Environmental Health (Pollution)
- Licensing
- Building Control
- Noise and odour nuisance
- Private Sector Housing
- Community Safety (Anti-Social Behaviour)
- Food Safety
- Health and Safety
- Environmental Crime (Fly tipping, littering etc.)

# The ERS Group (60fte)

Authority	Employment Costs	Income	Net Cost
FoDDC	870,880	405,600	465,280
CDC	1,064,621	615,695	448,926
WODC	1,114,900	782,200	332,700
ERS Total	3,050,401	1,803,495	1,246,906

# Service Demand

- 18,000 Service requests
- 20,000 Emails
- 2,460 Building regulations applications
- 12,443 Building inspections
- 274 Abandoned vehicles
- 1,088 Reported fly-tips
- 930 Complains of nuisance
- 12 Large events, attended by over 1M visitors
- 404 Private water supplies
- 1,335 Food hygiene inspections
- 1,410 Temporary event notices
- 956 Private hire and taxi driver/vehicle licences

# Our Vision

To create a shared Environmental and Regulatory Services Group which has the **resilience, shared expertise** and **economy of scale** to provide a broader and more effective service, whilst maintaining **local front-line responsiveness, accountability** and **decision making**

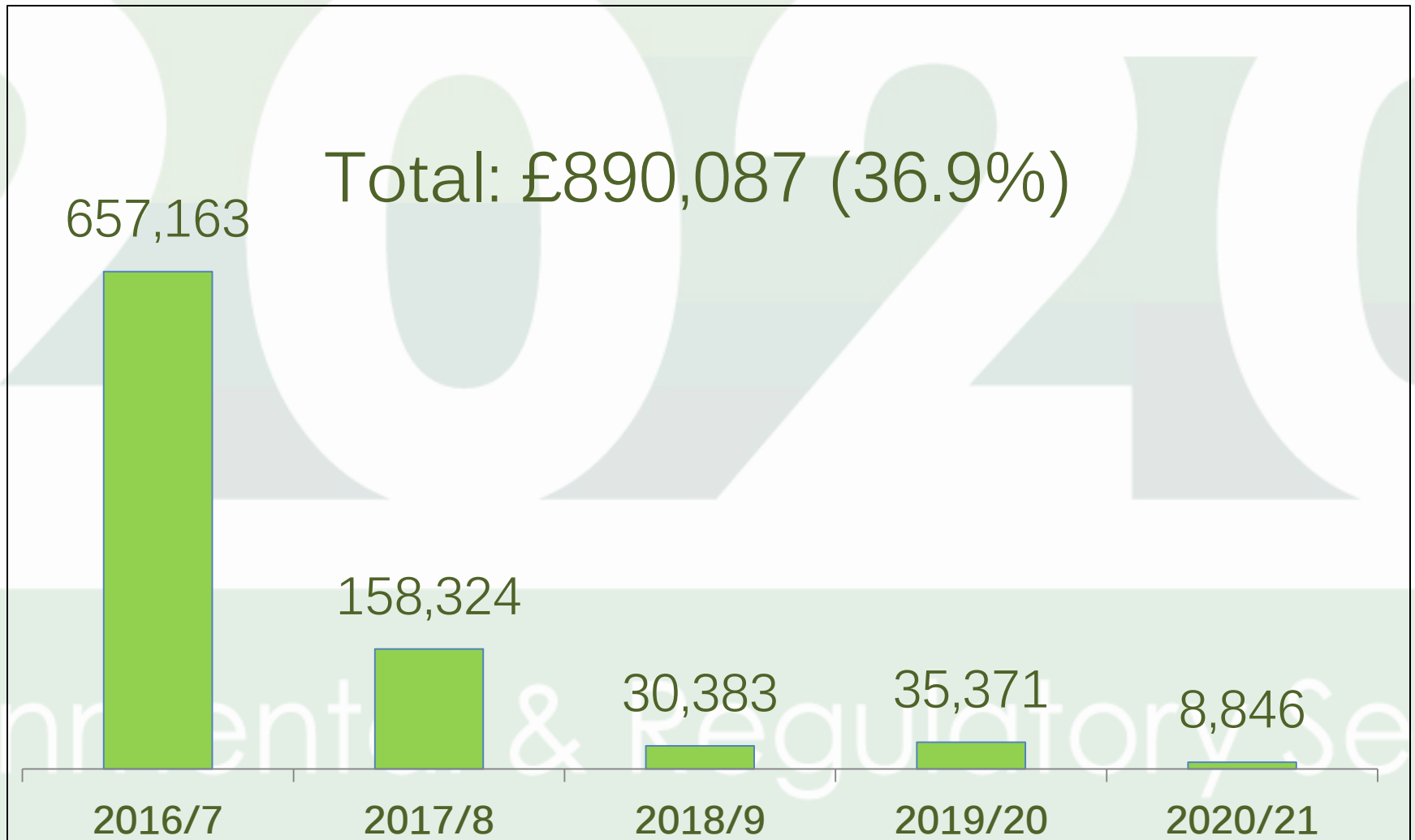


# Benefits

- ✓ Creating a framework that is flexible and scalable
- ✓ Creating a more effective business support Service  
(50% of SME's find it difficult to obtain regulatory information)
- ✓ £890k (37%) efficiencies
- ✓ Introduction of Smart Working
- ✓ Maximising the use of existing common ICT systems
- ✓ Providing greater service resilience and management of risk
- ✓ All regulatory policy and licensing decisions will be made by each Local Authority independently

# Efficiencies (£4m)

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# Collaboration and Growth

- ✓ Partnerships with other local authorities
- ✓ Delivery of existing services in a more 'business like' manner
- ✓ Providing services to the private sector



# Local Operations

- Staff will continue to be based in each council
- Members of the Public will still use local contact points (www, phone, email)
- Managers will be visible and accessible
- Sharing of and access to professional experts and additional technical resources

# Engagement and Communications

- Face to Face Council Offices / Remote
- Phone (01993) 861000
- Email [enquiries@westoxon.gov.uk](mailto:enquiries@westoxon.gov.uk)  
[ers@2020partnership.uk](mailto:ers@2020partnership.uk)
- Video Conference
- Duty Officer / Duty Manager

# Environmental and Regulatory Services Group (ERS)

## Questions

**Bill Oddy**

Group Manager

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